

CAM User Guide

(Conditional Access Module)

1. Installation

1.1 Instructions

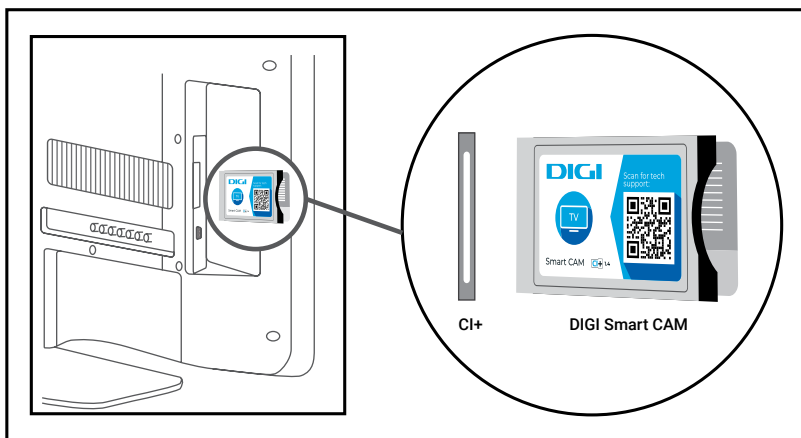
- Please read this User Guide before using the CAM.
- DO NOT open the CAM case without the guidance of a professional technician. The CAM will be damaged.
- DO NOT pour liquids on or inside the CAM. If liquids enter the interior of the CAM, unplug the TV or STB.
- Please insert the CAM into the TV or STB in the dedicated slot. Only remove the CAM if necessary.
- Please ensure that all cables are connected correctly, including the antenna cable and video cable.

1.2 Installation Process

Insert the CAM into the TV or STB correctly. Follow the illustration below.

If you have inserted the CAM correctly, initialization information will appear on the screen.

Note: After the correct initialization of the CAM, please refer to the TV manual to install digital channels. For more information, read the TV manual.



2. Functionality

2.1 Service Decryption

After the activation of the Cloaked CA CAM (Conditional Access) by the operator, you will have access to encrypted channels.

2.2 Error Banners

Error banners may appear on the screen, for example, you are not authorized to view a certain channel, etc. These banners help the user and operator identify and resolve the error. Examples of errors are listed below:

Error Banner	Comment
E600-0 The STB cannot currently view this channel	CAM is not active.
E016-0 No permission to view this channel	No authorization in CAM.
E017-0 No valid sector found	CAM activation failed.
E018-0 Package blocked	Package blocked in CAM.
E030-0 Currently, this channel cannot be viewed	Key mismatch.

Note: If an unknown error code appears, contact the customer relations department.

2.3 Messages

The operator can send notifications or information to the user via message or email. The CAM can receive, display, or save the message.

2.4 CA Menu Description

If you want information about CA, please follow the TV guide recommendations. CA information includes the status of Irdeto conditional access, CAM settings, Text Messages, and language.

- **Irdeto CA Status**

Universal Client Status: Irdeto Information Cloaked CA, capabilities, etc.

Service Universal Client Status: Information about current services, including the EMM service and the status of service decryption.

Loader Status: Information about software update, loader version, signature info, etc.

Package Status: Information about CAM rights.

- **CAM Settings**

CAM Info: Information about CAM. The information is useful when you have technical issues or when calling the customer relations department.

CI Plus Info: CI Plus registration information.

CAM Software Update: CAM software update if necessary.

Factory Reset: Option to reset the CAM to default values.

- **Text Messages**

Keep received messages and emails.

- **Language Selection**

Language selection option: English, Dutch, French, German, Italian, Portuguese, Romanian, Spanish.

Note: For maintenance or error resolution, software updates will be performed. The operator may send information messages that a software update is necessary. Please follow the instructions in the message.

For more information, please access: <https://tv.digi.online>

Or scan the QR code:

